Note: Positive and negative partial credit is applicable to multiple answers questions.

1. (1pt.) You have been with the organization for some time. You find clear violations of your professional code of ethics occuring frequently even after discussing it you’re your supervisor. As a professional, you may (check any that applies):

a. ignore the violations. You are not the one doing that.

b. blow the whistle if all internal avenues fail to stop the violations.

c. look for an other group or employer and leave as soon as you can.

d. document the infractions and communications to use if or when needed.

2. (1 pt.) Your company policy allows gift exchanges with customers up to a certain limit.  By mistake, you have given a gift beyond the limit mentioned in your company policy to the customer's representative before. What should you do?

a. Contact your company's senior management and ask for assistance.

b. Forget it and don't tell anyone.

c. Ask your customer to return the gift only if it is above his/her company limit.

d. Ask your customer to give you something worth the difference between the limit allowed and the cost of the gift.

3. (1 pt.) You are a manager of a project and you are offering an estimate that you know will be changed after the contract is signed. (Check any that applies)

a. This is a violation of the respect principal in the PMI code of ethics.

b. This is a violation of the honesty principal in the PMI code of ethics.

c. This is acceptable if it benefits your employer

d. This is bad for both your employer and your client.

4. (1pt.) You are managing a project. While reviewing the cost estimates for the project, you notice that the cost of one work item in the plan is 20% higher than in a previous project for a very similar work. What should you do first?

a. accept the estimate.

b. reduce the estimate.

c. ask the person responsible for the estimate about the difference.

d. fire the person responsible for the estimate

5. (1 pt.) You are a project manager in a small company. After a person is hired, you come to know that many of  his/her good ideas were developed while working at a competitor company. None of these ideas are legally protected.   Are you going to implement the same ideas?

a. No, the competitor would never give you permission

b. Yes, and tell the person not to mention that he had those ideas while working for another company

c. No, ignore the ideas because your competitor already uses them.

d. Yes, as long as the employee is not under a non-disclosure agreement from that competitor company.

6. (1 pt.) As a practicing PMP, you have a responsibility to (check any that applies)

a. ensure that each project strictly follows all PMI guidelines for templates and formats.

b. provide accurate and truthful representations of estimates regarding costs, services and expected results.

c. respect the confidentiality of sensitive information.

d. satisfy the scope and objectives of your product or services.

7. (1 pt.) You are managing a project that is in the execution phase. A large and unexpected problem occurs that will cause a delay in the schedule. What should you do first?

a. Discuss with the stakeholders about getting additional time and budget for the project.

b. Make overtime mandatory for the project team.

c. Reduce testing time to compensate for the delay.

d. Try to solve the problem.  Look for tasks where resources can be reassigned to this problem.

8. (1 pt.) You are leading a team and some of your team members are requesting a flexible schedule while others want all team members to work on a fixed time schedule. Your company allows both fixed and flexible time schedules. What should you do first?

a. Approve only fixed time schedules.

b. Arrange a meeting and help them work it out.

c. Ask your senior management to decide.

d. Approve only flexible time schedules.

9. (1 pt.) You are a project manager and your project is currently in execution phase. The customer has requested additional work. You analyzed the request and found that this work will affect the budget, but not the schedule of the project. What should you do first?

a. add the additional work to the project plan. The customer will end up paying for it.

b. explain the change procedure and ask the customer to submit a request for change.

c. discuss the change implementation with the project team.

d. ignore the customer’s request.

10. (1 pt.) Your are a project manager. Certain members in your team have been arguing about which software to use in the project. You conduct a meeting to reach a resolution based only on common points of agreement. Which style of conflict resolution is this?

a. Withdrawal (avoidance)

b. Compromise

c. Collaborating (problem Solving)

d. Smoothing (accomodating).